

P.O. Box 1200 ~ Lake Dallas, Texas 75065 contactus@metroplexcabinets.com

Denton (940) 383-2121 DFW Metroplex (972) 219-7800 Corporate Fax (940) 497-2121 Accounting Fax (940) 497-5455 Design / CAD Fax (940) 497-0876 Sales Dept. Fax (940) 497-1071



Since 1973, Metroplex Cabinets, Inc. makes customer service and satisfaction our #1 priority.

See our workmanship at:

- The 9 kitchen gallery in Denton, TX 520 North Loop 288. With Murray Appliances / By FEMA
- The 5 kitchen gallery in Dallas, TX 1801 Royal Lane. With Synergy Design / off Luna and 635

\$\$\$\$ Your initial on-site visit (walk thru) and bid of your project are at NO CHARGE. \$\$\$\$

Our Process:

*** Listed below are the "Critical Processes" to insure your complete satisfaction ***

- Your complete understanding and satisfaction of your drawings is paramount. Our goal, to satisfy you with what you truly desire and deserve will depend on this.
- If you are unclear in any way about your drawings, please ask for verifications.
- Once you've received, reviewed and approved your cabinet drawings, we ask that you please sign-off on them.
- Sign-off of your drawings is required, production cannot begin without it.
- Sign-off not only verifies your cabinet design but it's also to verify your wood type selection, door style and hinges, drawer materials and guides, moldings for installation, etc.
- Should you have any questions or you are uncertain about anything related to your project drawings, feel free to call our office and contact a sales person for help. Any modification to your cabinets after sign-off will be at your expense.
- After down payment and sign-off have been received your project proceeds to production with no delay.

Payment Schedule Info:

- A 10% down payment is required in order to receive cabinet drawings. Drawing generation is very time consuming and ties up expensive Computer Aided Software Tools.
- Our CAD designers/techs will provide complete and production ready drawings, usually within 1-3 working days.
- Please understand, it is not possible to provide 'no charge' drawings.
 A 40% more deposit is required to start production. The above drawings 10% + this 40% = the necessary 50% down to send into production. The earlier this is received the more likely we can meet your project installation scheduling.
- The remaining balance is due at the time of project installation. Please give our friendly and experienced installers a check for your balance at this time or call our office and arrange for the balance to be placed on your credit card, either way is works great for us.

Our Team is eager to turn your cabinet dreams into a reality!

The bitterness of poor quality lingers long after the sweetness of a low price.

Metro: 972-219-7800 • Denton: 940-383-2121 • Email: contactus@metroplexcabinets.com • www.metroplexcabinets.com